

Firmware Updates

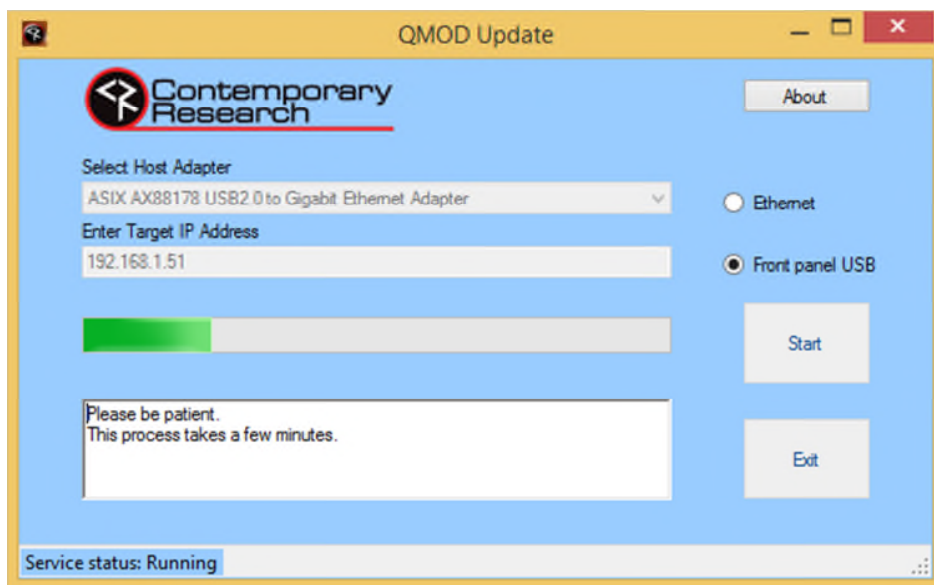
There's a whole new firmware process for the new series of QMODs. The installer you download from our website will create a standard **Windows** application that you will use for all new-gen QMODs. The software will select the correct firmware for each QMOD model.

There are two ways to access the download:

- Go to our site and select **Support**, then **Software Updates** and look in the **HDTV Origination** section
- Select **Products**, your QMOD and click the link in **Downloads**

After downloading, run the QMOD Update Vxxx.exe file, as you would for any new software app. Later updates will follow the same process; the installer will add the latest firmware.

After you run the installer, look in **All Programs/Contemporary Research/QMOD Update** and run the app.



You have two options for firmware updating, Ethernet or Front panel USB. Ethernet is always the quickest; USB is handy when you don't have an IP connection. You'll find the IP address of the QMOD by pressing **Setup**, then select **Common**, and use the **Up** or **Down** arrows to find the address.

- Select the correct network adapter from the pull-down list.
- Click **Start**
- Wait until the app turns green, as shown above; Red means the update process was not completed.
- For USB, some cables can't handle the update, so you may need to try a few

If the program starts, but can't start the install, **Windows Firewall may be blocking the app** (USB and Ethernet updates are both IP processes). Go to the Windows Firewall/Allowed Apps tool and enable the **QMOD Update** app for all cases.